



**BRUSSELS, 14<sup>th</sup> - 17<sup>th</sup> May 2024** Lazio Region, Rond Point Schuman 14 1040 Brussels



### AI AND ACADEMIA: TUNING EDUCATIONAL PROGRAMS WITH THE PROFESSIONAL SKILLS OF THE FUTURE

# The Business World: How the Offer Changes in Light of New Al Skills

Leonardo Quattrocchi







Brussels May 16<sup>th</sup>, 2024

# PRESENTATIONS

Leonardo Quattrocchi

#### email <u>lquattrocchi@luiss.it</u>

• My Background

Graduated in Mechanical Engineering at "La Sapienza" University, Rome in 1978

Chartered Graduate Engineer since 1979

2<sup>nd</sup> Session of Istituto Alti Studi per la Difesa (Master degree) at CASD (Centro Alti Studi per la Difesa), Rome 18th Session of European Directors of Armament (SERA), at the Ecole Militaire, Paris

In 2010 I received by the President of the Italian Republic, the "Stella al Merito del Lavoro" (honorary decoration in recognition of work service)

Vice President of the Italian Institute for Navigation

Member of the Technical Advisory board of OSDIFE (security, defense and risks of CBRNe)

Since 1980, wide experience in industries of various types, from electro-mechanical systems, to food and professional electronics, in various Countries (Italy, UK, USA, UAE) in charge of different functions such as

- Sales Area Manager (Middle East, North America)
- Director of Marketing of a Business Unit
- Director of Strategy at Corporate level in a Joint Venture with a primary British company
- Director of Marketing & Business Development at Corporate level
- Senior Vice President of External Relations & Marketing at Corporate level
- Senior Vice President at Corporate level of Marketing Strategy

Since 2015 in LUISS Business School, Adjunct Professor (management of technologies, innovation), consulting for various companies (software, services, skill training..) and for various EU Projects

#### WE'LL TALK OF AI, JOBS TRENDS, BUT WELL ALSO TAKE SUGGESTIONS FROM...



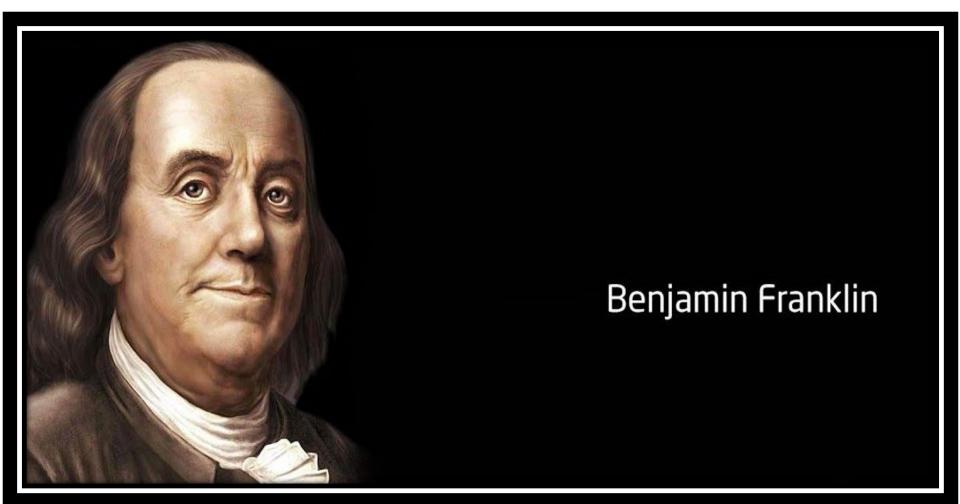


## ..ECONOMISTS...







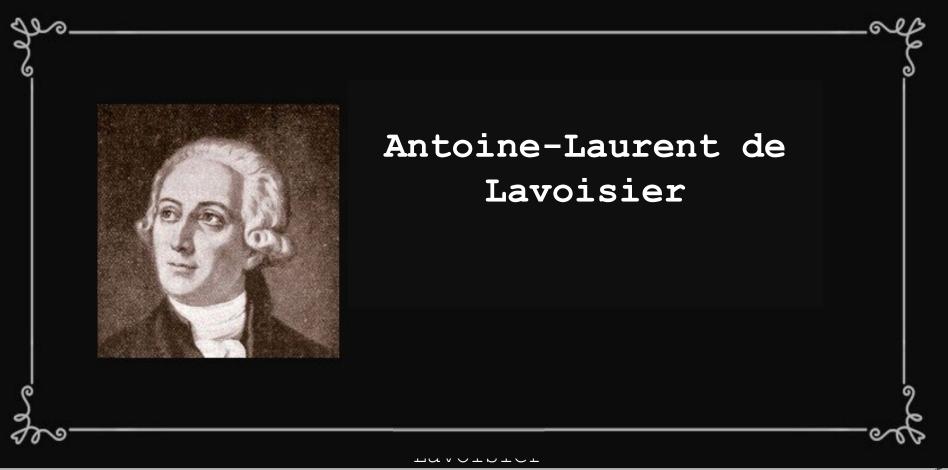




### ...PHYSICISTS...

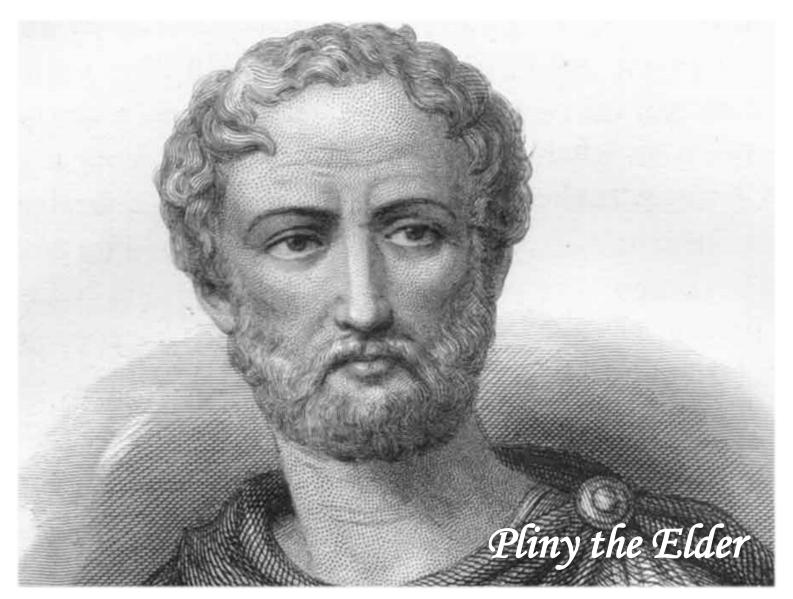
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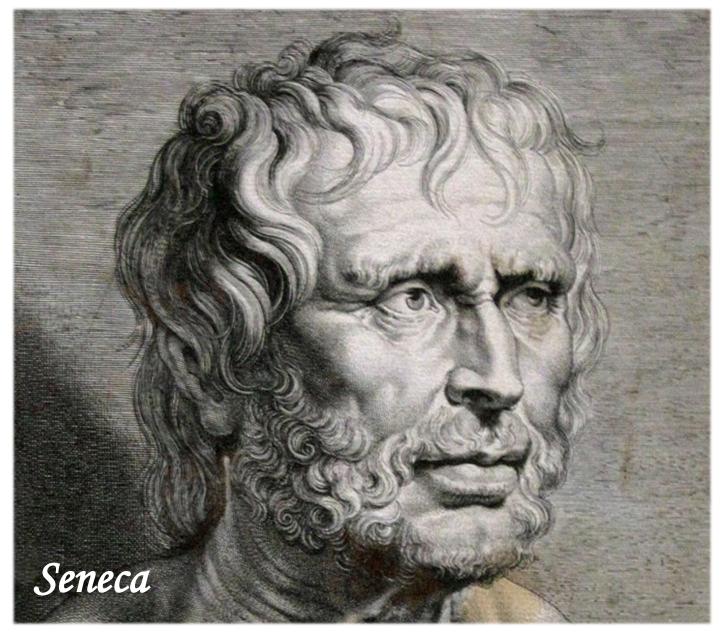


L. Quattrocchi Iquattrocch





### ...PHILOSOPHERS...



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### .. AND EVEN EMPERORS

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# **TECHNOLOGY MOVES FAST: DIGITAL**

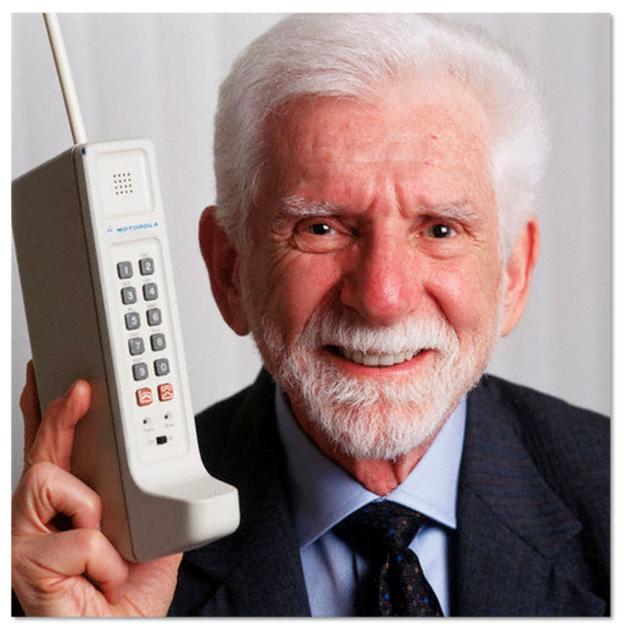
Digital transformation is changing everything. Our behaviours as well as our expectations. And changing all things we use for our everyday personal and professional life



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## **COMPUTERS AND CELL PHONES**



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# 20 YEARS LATER AND ALL OF THESE THINGS FIT IN YOUR POCKET!

- Not to talk of things which didn't even exist then, like GPS, digital books, car radar alert, remote payment, etc
- Or even other items such as watch, search light,
   compass, newspapers, alarm clock, camera,
   agenda, notebook, etc





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# **DISAPPEARING TECHNOLOGY**

- The ultimate goal of technology is for it to disappear
- People seem to think that smartphones are what we're obsessed with—we're really not. We're obsessed with the fact that these devices provide a new kind of connection for us
- And if we can make that connection less obtrusive, why wouldn't we?



© Hewlett Packard Enterprise Matter: Predictions for 2030



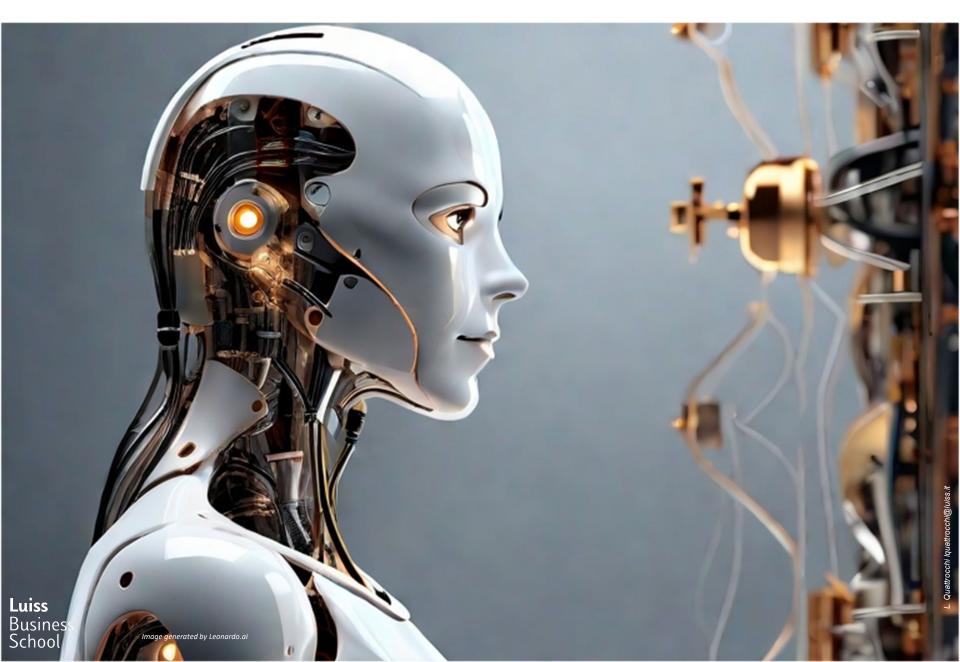
# TECHNOLOGY DISAPPEARING

 But even if apparently "disappearing" there always be the need of people capable of imagining, designing, implementing, managing and extracting value from it

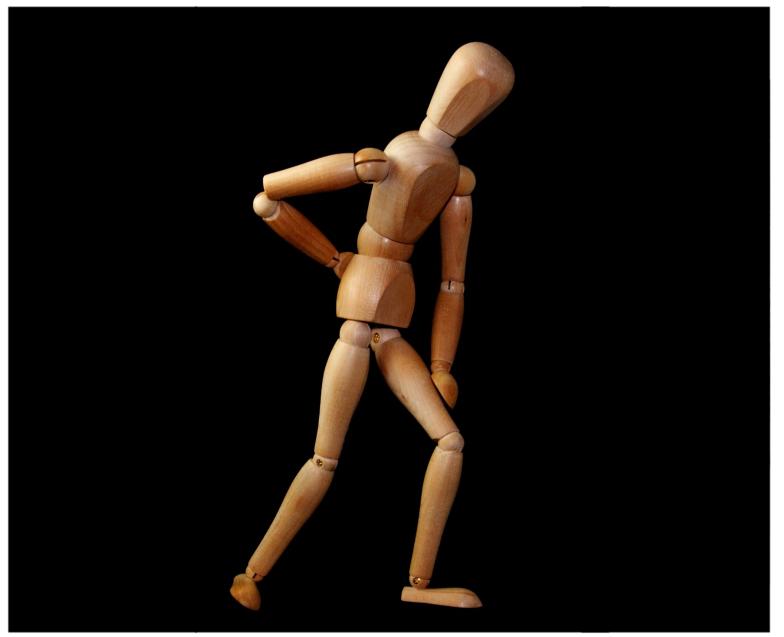




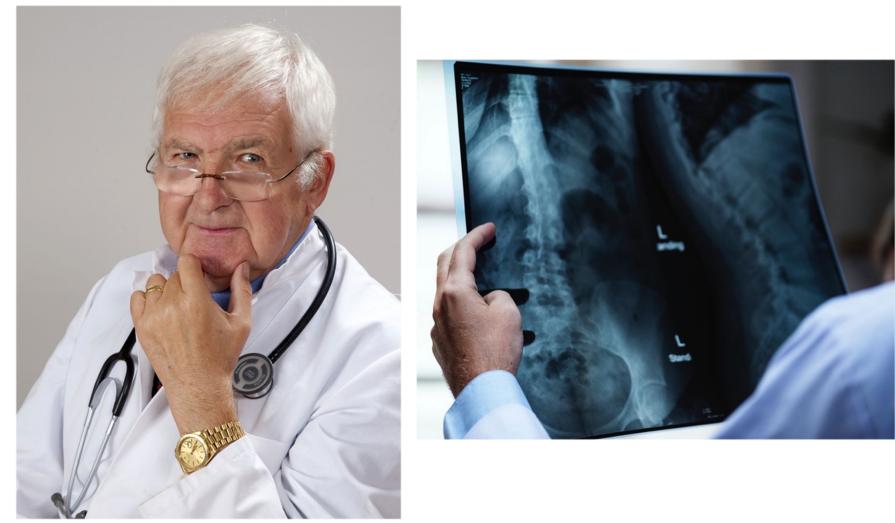
## **Al in Our Professional and Private Life**



## I'M OLD AND WHEN I DO SOME ACTIVITY..

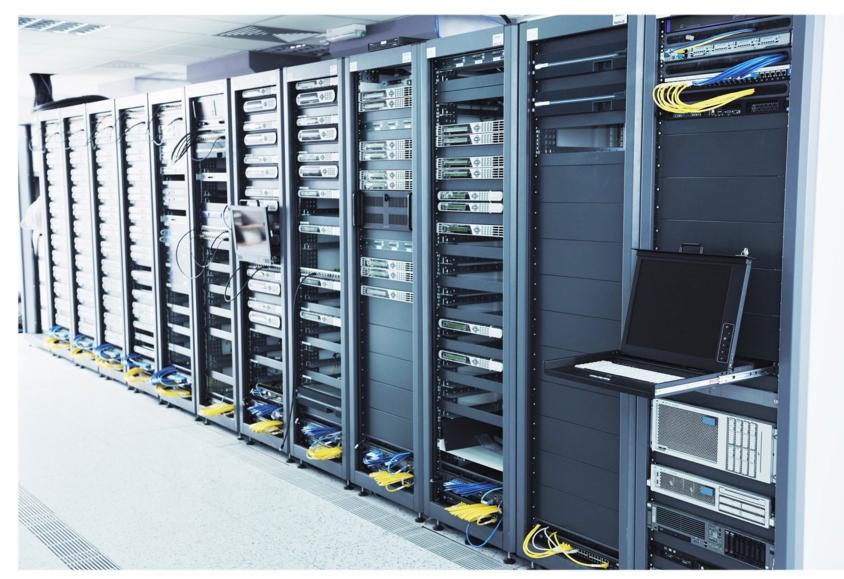


# **MY BACKACHE, AI AND DOCTORS**



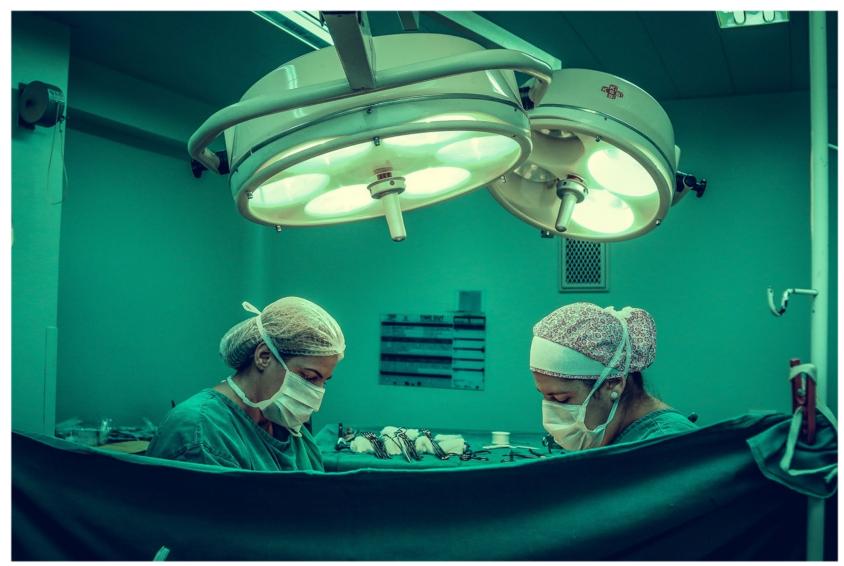
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#### AUTOMATIC DIAGNOSIS BASED ON RELIABLE (BIG) DATA

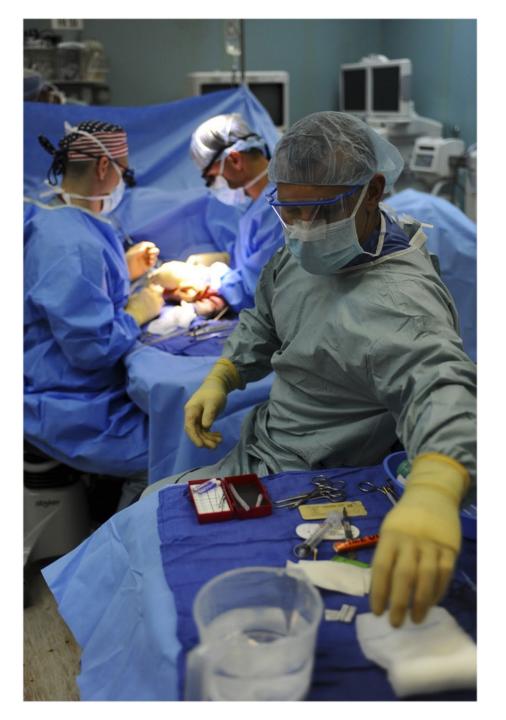








#### TODAY



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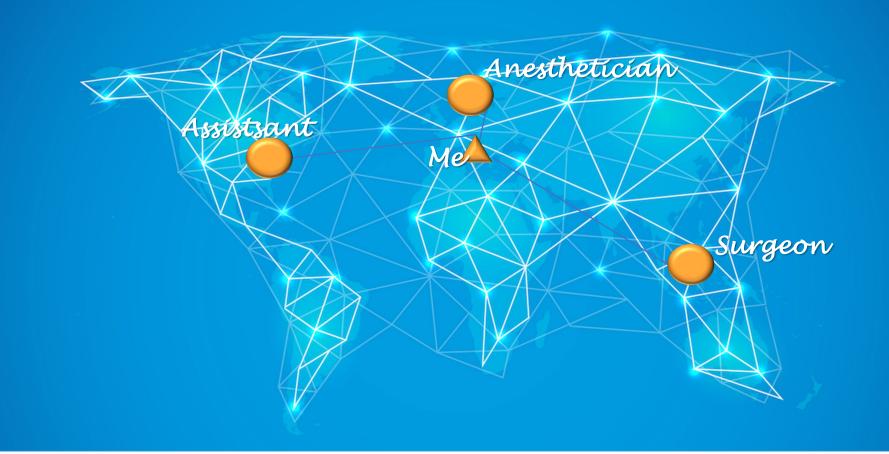




Immagine: DaVinci

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#### VERY SOON...



#### ALREADY...

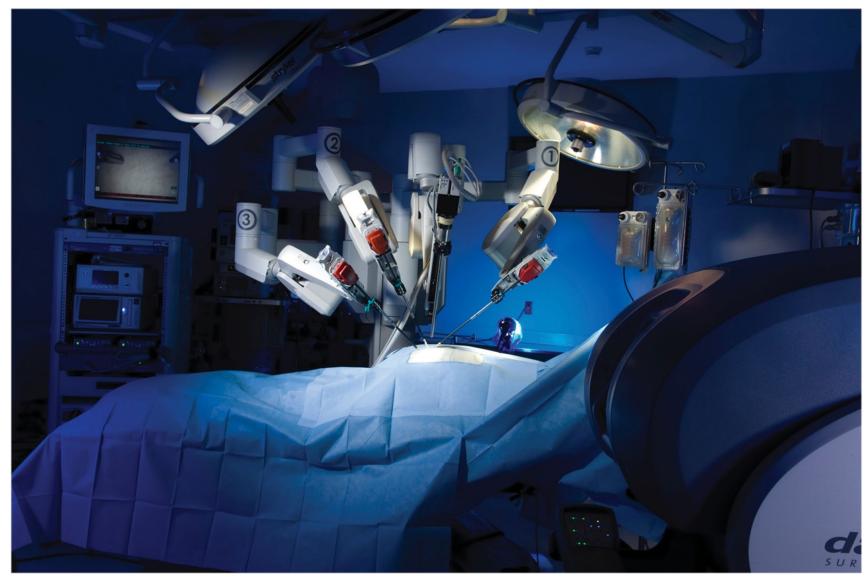


Immagine: DaVinci





#### ALREADY....



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#### WHAT ABOUT OTHER MEDICAL ACTIVITIES?

- First and foremost task of most doctors is to diagnose diseases correctly, and then suggest the best available treatment
- When I am ill, my doctor crossreferences the information I give him on my symptoms with my medical history, and with the vast world of human maladies
- Even most scrupulous doctors
   cannot be familiar with every
   illness and drug, or read every new
   article published in every medical
   journal



Source: Harari, Yuval Noah. Homo Deus . Harper



#### WHAT ABOUT OTHER MEDICAL ACTIVITIES?

- An AI can hold in its databanks information about every known illness and medicine in history
- It can then update these databanks every day, not only with the findings of new researches, but also with medical statistics gathered from every clinic and hospital in the world
- It can be intimately familiar not only with my entire genome and my day-to-day medical history, but also with the genomes and medical histories of my parents, siblings, cousins, neighbors and friends
- It will know instantly whether I visited a tropical country recently, whether I have recurring illness of this type.....

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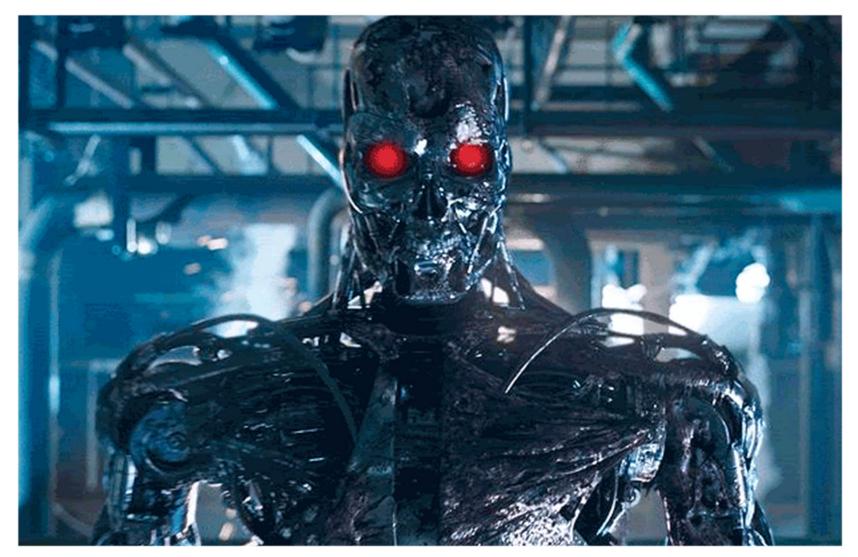
#### NOT ONLY....

 The "AI" doctor can derive many other indications by my ton of voice, my facial expression, my pulse rate and blood pressure through my smartwatch....and prescribe me a "smart pill"...



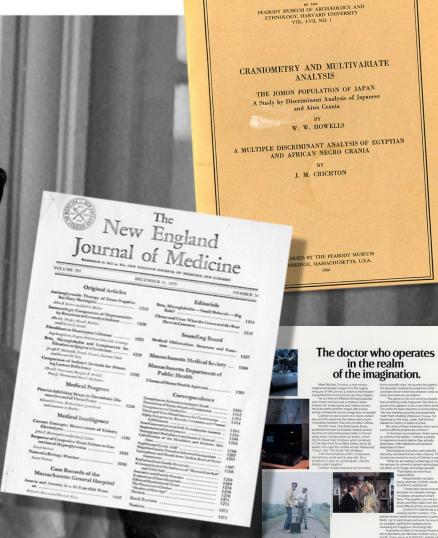


#### **SCARY OR WORRYSOME?**



#### AM I TOO VISIONARY OR DID I READ TOO MUCH SCIENCE FICTION?

Michael Crichton graduated summa cum laude from Harvard College and received his MD from Harvard Medical School. He then worked for the Salk Institute for Biological Studies



PAPERS







# **SMART PILLS?**

Image: MIT

# Nanotecnology, Robotics and Al





#### PillCam

- In 2001, the ingestible camera became the first FDA approved smart pill
- By 2008, PillCams had been used in more than 2 million procedures



#### **Vibrant Capsule**

- Vibrating capsules promote muscle contractions to jumpstart digestion
- Effectively treats constipation without laxatives, or any major side effects



#### **Dose Tracking Pills**

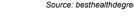
- Each pill contains a sensor which relays data through a patch worn by the patient
- App tracks drug, dosage, and time log can be shared with doctors and others
- Treatment non-adherence costs up to \$290B in the US alone. Smart pills could improve drug adherence and patient outcomes

#### **BUT, TRACKING RAISES ETHICAL CONCERNS**

Patients could feel coerced into taking medication they don't want or pressured to share private data with doctors and caregivers

Currently sold as Abilify MyCite for those with schizophrenia, who may feel tracking confirms delusions of persecution

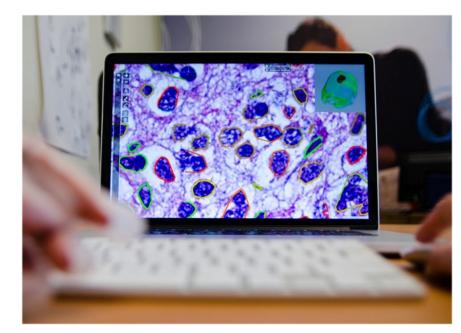
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# **AI Doctor?**

 An AI system was trained on mammograms of 91,000 women (76,000 from the UK and 15,000 from the US). Once trained, the predictive software was tested on two different datasets: 25,000 scans in the UK and another 3,000 in the US. During the test, the AI system produced 5.7% fewer false positives than the human radiologist



# Google's New AI is better than Radiologists at Breast Cancer detection

The tech giant's AI lab DeepMind has developed a new tool which flagged fewer false positives & negatives in a trial study



# **Radiologists and Coyotes**

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 In 2016 Prof Geoffrey Hinton, the godfather of neural networks, said that it's "quite obvious that we should stop training radiologists" as image perception algorithms are very soon going to be demonstrably better than humans. Radiologists are, he said, "the coyote already over the edge of the cliff who hasn't yet looked down"



## A WORLD OF WORK WHICH CALLS FOR NEW SKILLS AND COMPETENCES





#### **ALLIANCE WITH ENEMY**

# \* DATACONOMY

HOME EVENTS DATA SCIENCE TECH TRENDS CONVERSATIONS CAREERS RESEARCH PAPERS

ARTIFICIAL INTELLIGENCE · BI & ANALYTICS · CONTRIBUTORS · DATA SCIENCE · FEATURED · HEALTHCARE · INDUSTRY · PROFESSIONAL SERVICES · TECH TRENDS

# GERMAN RADIOLOGISTS ARE EAGER TO CO-CREATE THE FUTURE OF AI IN THEIR FIELD.



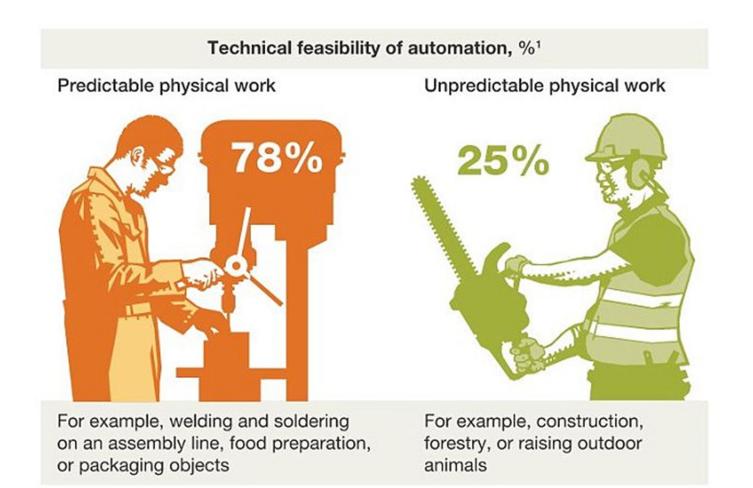
0 COMMENTS

Fonte: Dataconomy



# **ROBOTICS AND AI TAKING OUT JOBS?**

It's more technically feasible to automate predictable physical activities than unpredictable ones.



<sup>1</sup>% of time spent on activities that can be automated by adapting currently demonstrated technology.



McKinsey&Company McKinsey & Company

#### **MORAVEC'S PARADOX**

- Moravec's paradox says that what is easy for us humans, for robots is usually difficult, while something that is almost impossible for humans, it is commonplace for robots: high level reasoning requires little computational power, while low level ability (sensorial of movement related) needs a huge computational power
- "What a 5-year-old kid effortlessly does— recognize that a coffee mug is different from a chair or walking on two legs or reach the bathroom from his room – wasn't considered an activity which required a particular kind of intelligence"

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#### AI REPLACING HUMANS: AN EXAMPLE, HP

#### **AUTOMATION WILL ALSO CHANGE THE NATURE OF HUMAN LABOR**

Task automation can save money, but it also shifts skills requirements





Case example of virtual agent impact

95%

savings from virtual chat

**2X** 

increase in likelihood of solving problem



increase in complexity referred to humans



Source: HP Customer Support

Source: HP

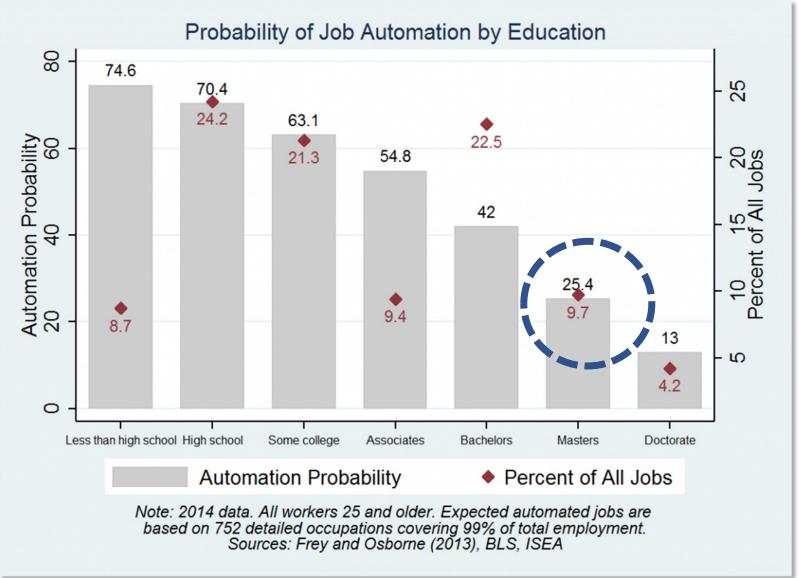


#### Which Jobs and Professions?

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#### **ROBOTICS, AI, JOBS AND EDUCATION**





#### **PHEW! NOT ME THEN!**





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#### WATCH OUT: PROFESSIONALS TASKS TOO!

- Digital disruption takes aim at the professions: doctors, lawyers, academics, accountants....
- Deep learning, expert systems, software agents, speech and image processing, algorithmic operations, shared ledgers, smart contracts, digital cash, neuro-imaging and the Internet of Things are aimed directly at knowledge, learning and trust





### **ARTIFICIALLY INTELLIGENT ATTORNEY**

- An Al attorney is a digital legal advisor that uses deep learning to emulate and improve upon the abilities of a human legal research assistant
- ROSS, built upon IBM's Watson, can mine data from about a billion text documents, analyze info and provide precise responses to complicated questions in less than 3 secs
- It summarizes results and translates formal legal language to conversational natural language
- The program improves with experience, and it constantly monitors legal information systems for updates on any new decisions that could have bearing on the case
- Baker Hostetler, a century-old law firm, has a contract with ROSS to work with its 50-human bankruptcy team



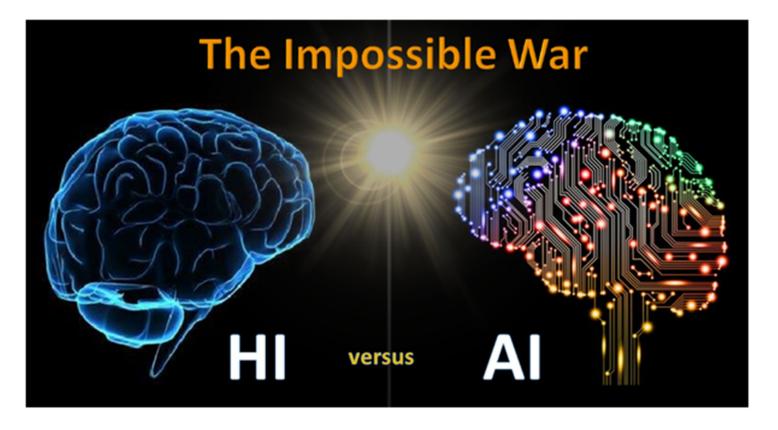




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#### AI REPLACING LAWYERS THEN?

- No. Lawyers will not be replaced by AI
- But lawyers who do not use AI will be replaced by those who use AI
- Silarly to radiologists, teachers, engineers...





#### .. Only Radiologists and Lawyers?



Immagine: Terminator 2



#### **Novel World of Work Requires Novel Skills & Competences**



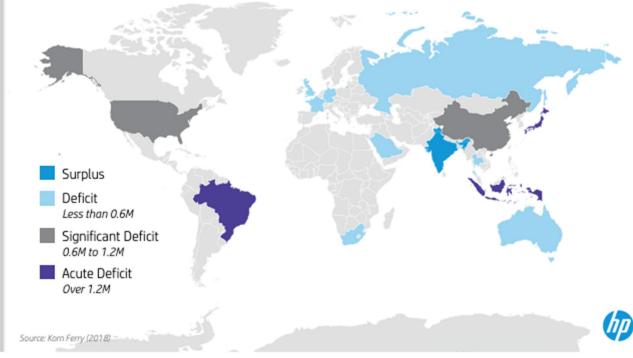
#### HAVE WE IN EU GOT THE RIGHT SKILLS?

#### **OVERCOME LABOR SHORTFALLS**

Changing demographics and a shrinking working age population is driving a rising labor gap

#### **GLOBAL HIGH SKILL LABOR DEFICIT BY ECONOMY (2030)**

(Based on top 20 markets evaluated to date)



#### By 2030 . . .



High-skilled workers gap in Tech, Media and Telecommunications

900X

Alphabet, Inc's current workforce required to fill 2030 gap



India - only major economy with a highskilled labor surplus

Source: HP





### A CHALLENGE AND AN OPPORTUNITY

- As the AI era unfolds, European Universities are now faced with the challenge and opportunity to redefine the future of education
- This involves not only harnessing generative AI to enhance the learning experience but also mitigating the risks associated with its adoption
- And the learning process involves teachers as well as learners

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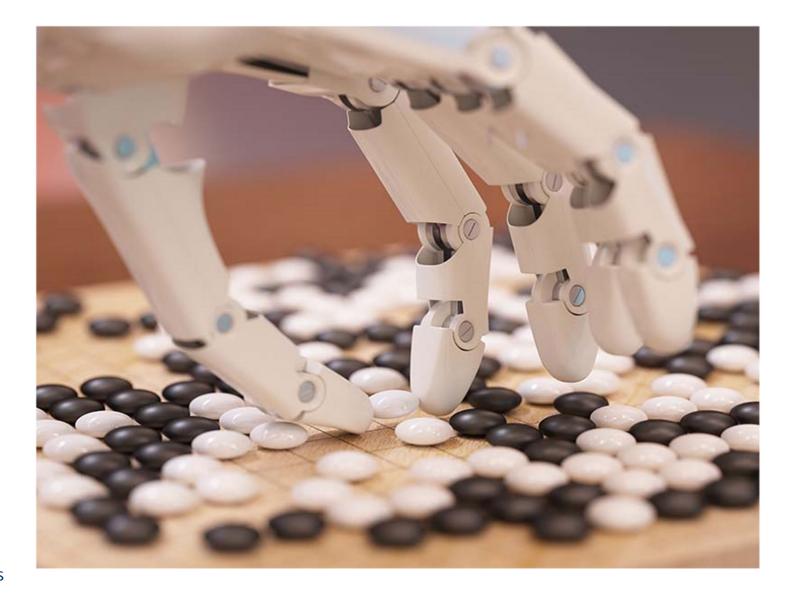


#### **Embracing Technology**

 By embracing AI and integrating it into their educational systems, universities can enhance the learning experience and equip students with the skills they need to thrive in a technology-driven world



#### **But What is AI (Artificial Intelligence)?**



#### **Chess and Triva Quizzes**



«A computer beating a grandmaster at chess is about as interesting as a bulldozer winning an Olympic weight lifting competition» Noam Chomski



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#### **A Definition of Artificial Intelligence**

Artificial Intelligence (AI), can be defined as the **ability of a** computer or a computer-controlled robot to perform tasks commonly associated with intelligent beings. The term is often applied to systems with intellectual processes characteristic of human beings, such as the ability to reason, discover meanings, generalize or learn from past experiences

Now the problem is to define what human intelligence is....



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The word intelligence comes from latin intelligentia, noun from verb intelligere, «to understand». In turn intelligere is a contraction of verb legere, «to read», with adverb intus, «inside, into»; who had intelligentia was therefore someone capable of "reading inside", that is "read beyond the surface", understand every aspect, even those not apparent

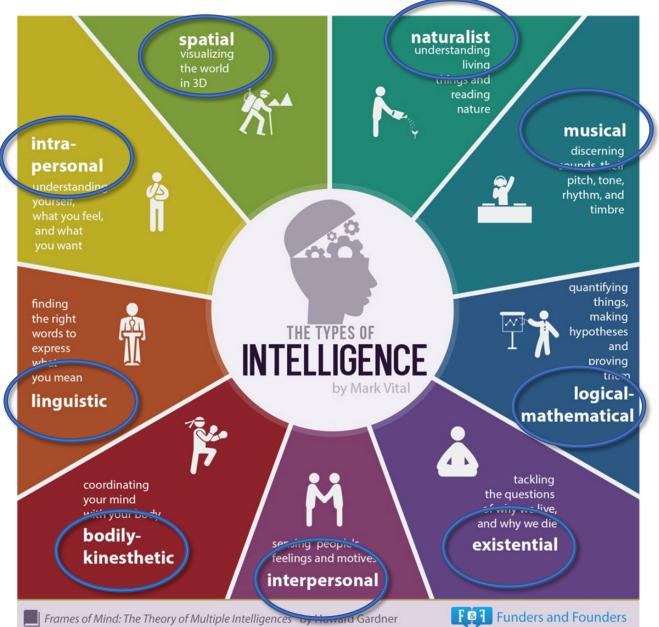
#### **Is AI Better Than Human Intelligence?**

Beyond what we see (read, look at), we store data and correlate information that comes to us from our other senses (smell, touch, taste, hearing)

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#### **Different Types of Intelligence**

 A squirrel can memorize where it has hidden hundreds of acorns, something a human would not be able to do

> (squirrel 450 million neurons)



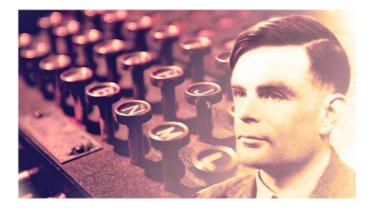
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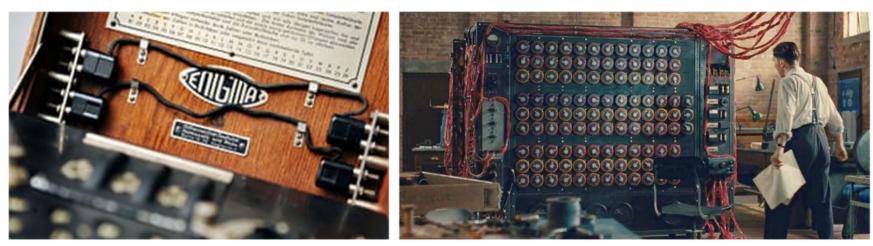


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#### **The Turing Test**

- It is a method of investigation of artificial intelligence (AI) to determine whether a computer is able to "think" as a human being. The test is named after Alan Turing, a British computer scientist, cryptanalyst, mathematician
- Alan Turing worked at deciphering the Enigma, the cryptographic machine used by the Nazis in World War II
- Turing is considered the **father of** theoretical computer science and **artificial intelligence**





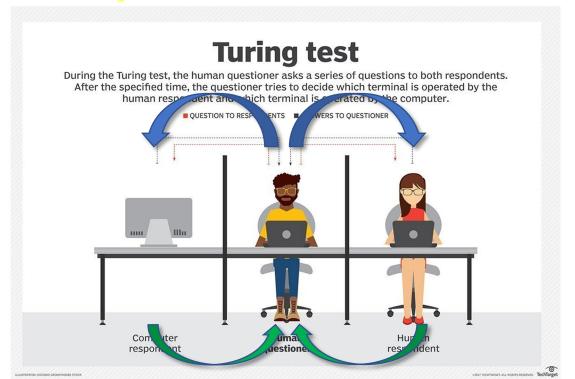
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Image: The Imitation Game

#### **Turing Test and Al**

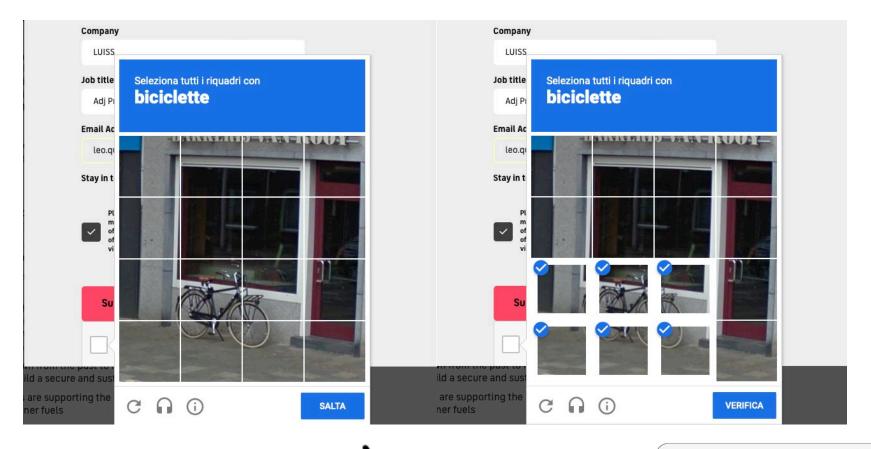
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Turing suggested the theory that a computer can be said to possess artificial intelligence of some kind if it is able to **imitate human responses** under specific conditions.



 The test is repeated many times. If the questioner makes the correct determination in half of the test runs or less, the computer is considered to have AI and regarded as "just as **human**" as the human respondent. **Business** Source: TechTarget School

#### **CAPTCHA:** a Turing Test



Complexity Abounds

**Luiss** Business School The distorted letters of a Completely Automated Public <u>Turing Test</u> to Tell Computers and Humans Apart (CAPTCHA) rely on the complexity inherent in the emergence of letter forms within the human mind. reCAPTCHA

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ARTIFICIAL ASSISTANT

A



Source: Google

#### **CHANGED A BIT**

• In its current form, that plays out thusly:

«Hi, I'm the Google Assistant calling to make a reservation for a client. This automated call will be recorded»

 Duplex doesn't openly let on the fact that it's an AI. It does, however, let you know that the call is being recorded, so Google can continue to revise and refine the system



Google Al

**Google Duplex** 

Hi, how can I help?

Google Assistant



As Turing Said...

«An important feature of a learning machine is that its teacher will often be very largely ignorant of quite what is going on inside»

A.Turing, Computing Machinery and Intelligence, 1950

Image generated by Leonardo.ai with prompt: image showing a dark, swirling nebula with faint tendrils reaching out, symbolizing the unknown entity and its enigmatic actions. It should be dark and nebulous, with a sense of mystery and depth. Deep purples, blues, and blacks to evoke the feeling of the unknown and the vastness of space. With a mixture of smooth and textured areas to create a sense of swirling energy and movement, and Subtle hints of light emanating from within the nebula, suggesting potential hidden knowledge or power. In the foreground, a human figure with a questioning expression, gazing up at the nebula, representing our lack of understanding



#### SO, IS AI BECOMING INTELLIGENT MORE THAN HUMANS?

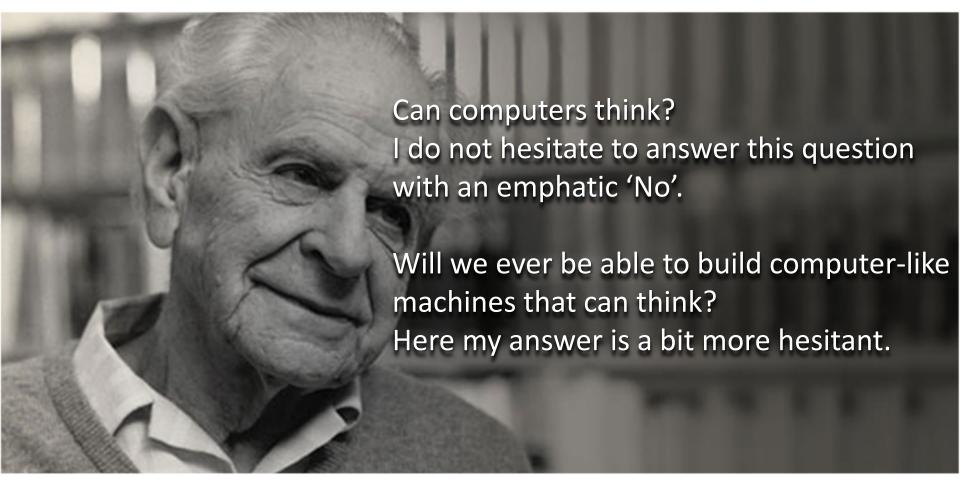


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#### Let's Ask Popper



Fonte: «Three Worlds», Karl Popper, The Tanner Lecture on Human Values



# AI will not take over the world.

# But humans who can fully utilize AI could.





#### A FUTURE WHICH IS...

#### Interesting



# Terrifying

#### **IS SUCH TECHNOLOGY BAD?**

## First Law of Technology by Melvin Kranzberg: **"Technology is neither good nor bad; nor is it neutral**"







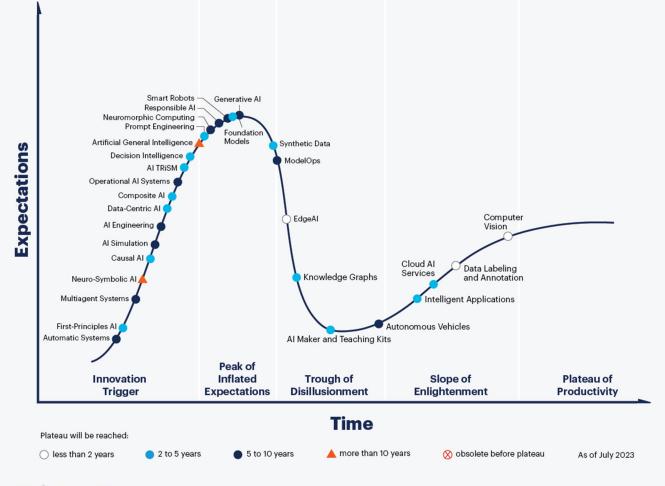
## "Technology does not make us smarter. People don't make technology 'smart.' It is the combination of the two, people plus artifacts, that is smart.

Together with our tools, we are a powerful combination"



#### **GARTNER AI HYPE CYCLE**

#### Hype Cycle for Artificial Intelligence, 2023



#### gartner.com

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Source: Gartner

### **COGNITIVE DIVERSITY**

Highly demanded **skills** today while obviously include **technical** skills such as:

- Data Literacy (data cleaning, preprocessing, visualization skills)
- Machine Learning & Deep Learning Expertise (classification, regression, NLP)
- Cloud Computing

Require students to get the proper **Soft Skills**:

- Communication
- Team working
- Critical & Lateral thinking
- Social Intelligence
- Transdisciplinarity
- Sustainability
- Inclusivity

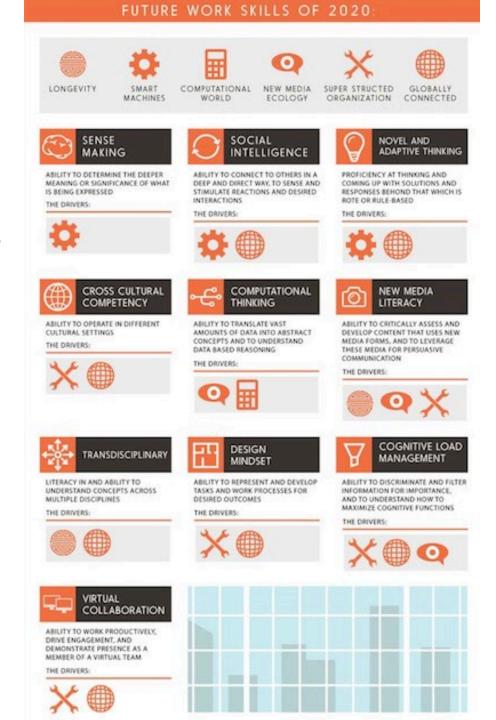
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• Combining technical and AI skills with deep understanding of a specific industry (e.g., healthcare, finance, automotive, PA...)



#### WORK

 All professional skills required in the near future are linked to soft skills





Fonte: cdn.theatlantic.com

#### **CHANGING LANDSCAPE OF SKILLS**

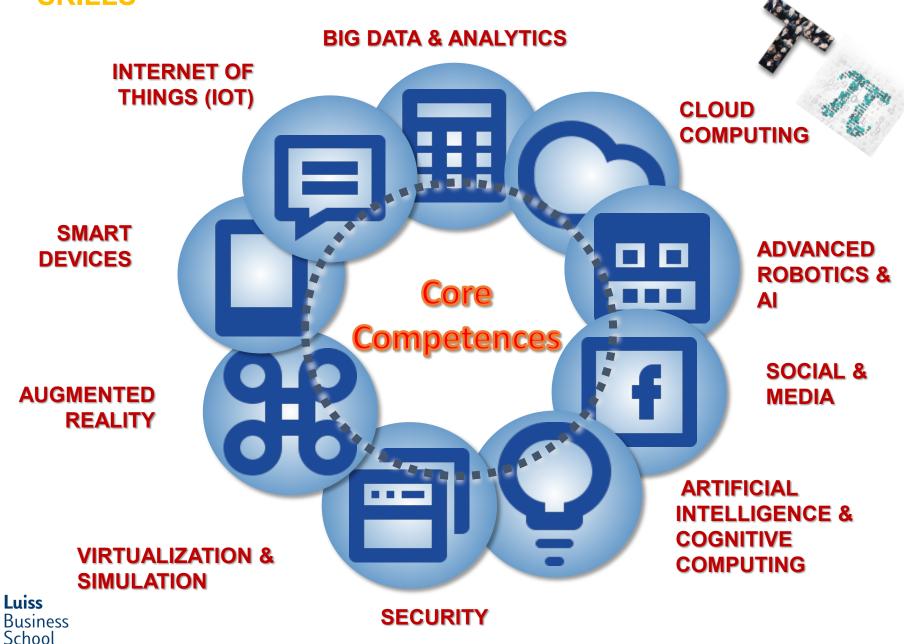
- Skill Evolution: The rise of AI is reshaping the skill set required in the business landscape, emphasizing the need for data literacy, digital fluency, and critical thinking. Demand for technical expertise must be accompanied by an increasing emphasis on soft skills such as adaptability, creativity, and emotional intelligence
- Automation Impact: Al's integration is automating routine tasks, compelling a shift in the nature of work. This necessitates a focus on skills that are uniquely human, such as complex problem-solving, collaboration, and ethical decision-making

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AI generated image





#### **SKILLS REQUIRED**

#### Businesses' top 10 skill priorities for 2027



1. ( Analytical thinking	6. Q Curiosity and lifelong learning
2. Creative thinking	7. Technological literacy
3. Al and big data	8. Design and user experience
4. Leadership and social influence	9. (B) Motivation and self-awareness
5. Resilience, flexibility and agility	10. Sempathy and active listening
Type of skill	
Cognitive skills Self-efficacy Technology skills Working with others	
Source World Economic Forum, Future of Jobs Report 2023.	Note The skills which organizations will prioritize in workforce

development initiatives from 2023 to 2027

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#### **Is Generative Al Important?**



Source: Wall Street Journal

#### **Role of Generative AI in Business**

- Productivity Enhancement: Generative AI revolutionizes business operations, drives productivity gains and cost efficiencies. Employees empowered to focus on high-value tasks, leveraging AI to streamline processes and enhance decision-making
- Skill Amplification: The integration of generative AI amplifies human capabilities, augmenting skills through intelligent automation, predictive insights, and personalized experiences. This synergy between human expertise and AI proficiency is pivotal in unlocking new frontiers of business potential

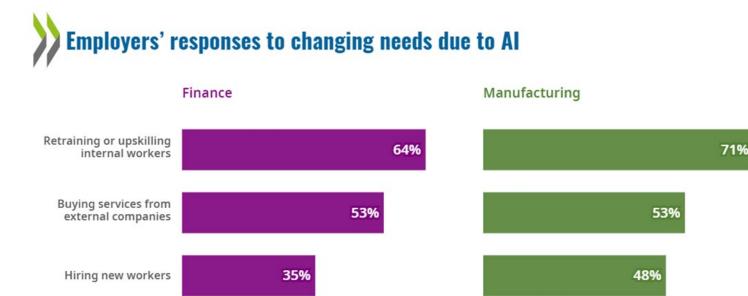


Al generated image



## **EDUCATION & INDUSTRY**

- The goal is to create a seamless integration of AI into institutions that benefits not only learners but also educators
- By enhancing the educational experience through AI, European Universities can stay at the forefront of innovation and provide a more dynamic and engaging learning environment, enabling the students to smoothly transition into the workforce



14%

**Luiss** Business School Attrition or redundancies

Source: OECD (2023), The impact of AI on the workplace: Main findings from the OECD AI surveys of employers and workers.

17%



## **NAVIGATING THE SKILLS REVOLUTION**

• Both Higher Education institutions and Companies need to cultivate learning ecosystems that transcend traditional training, integrating experiential learning, mentorship, and knowledge sharing to foster a culture of continuous skill enhancement

 Adapting to the AI-driven future involves enabling talent mobility, allowing students to explore diverse environment, acquire interdisciplinary skills, and contribute to a seamless integration of EU universities and work environments

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Al generated image

L. Quattrocch

## **INDISPENSABLE ATTRIBUTES**

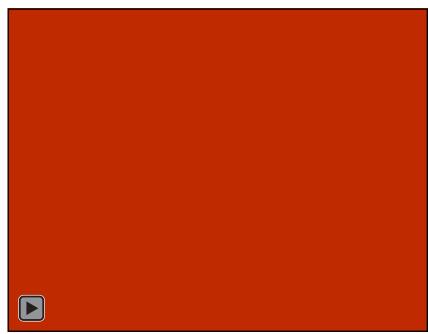
- The ethical dimensions of Al underscore the imperative for emphasizing transparency, accountability, and ethical use of Al to foster trust and integrity in educational and business practices
- Adapting to the AI-driven future involves cultivating inclusive approaches, fostering environments that embrace diversity, equity, and inclusion as catalysts for innovation and sustainable growth

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Image: Pexels, RDNE

- Europe's rich tapestry of cultures and languages poses both challenges and opportunities
- Adapting AI applications to regional requirements may require significant resources, but open up avenues for creative and groundbreaking solutions
- To successfully incorporate AI into European Universities, it is crucial to improve the educational experience for both students and instructors. Maybe overcoming some resistance from teachers who are accustomed to a specific routine and may be hesitant to embrace new technologies and approaches



AI generated image

- European Universities might encounter challenges when incorporating AI for a variety of reasons: infrastructure requirements, ethical and regulatory concerns...
- Such challenges can differ from one nation to another, and this aspect should be taken into account when aiming to align the educational strategies across the EU
- To successfully integrate AI, higher education institutions need to enhance their technological infrastructure and develop a skilled workforce: not only acquiring state-of-the-art AI tools, but also offering training to faculty and staff on how to effectively harness the potential of these tools

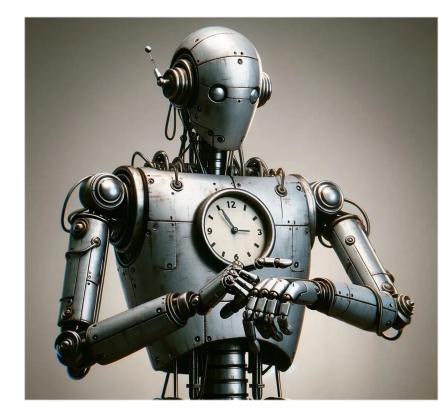


AI generated image



- Comprehensive guidelines from the EU regarding the safe usage of AI are a must. Consistent guidelines all institutions across EU should adhere to in order to guarantee the responsible utilization of AI
- Financial limitations continue to pose a major obstacle for European universities. Unlike most of their American counterparts, these institutions often face challenges due to restricted budgets. As a result, their capacity to allocate funds for AI technologies and novel approaches is significantly affected

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- Privacy and data security are of utmost importance with the rise in AI usage. Universities should implement strong security measures to safeguard sensitive information from potential breaches. Failure to do so can erode student trust and damage reputation of institutions
- The problem of bias in Al algorithms is of utmost importance. Universities need to comprehend and counteract biases in Al applications in order to guarantee fair and equitable outcomes for every student

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Image created with DALL-E by Tracy.3 on Medium

## **AI ENDANGERING LEARNING?**

- Is there a risk of an excessive use of Al for assignments? Teachers understandably want to hold students accountable for using generative Al without permission or disclosure
- There are tools to detect plagiarism, but they are AI-based as well

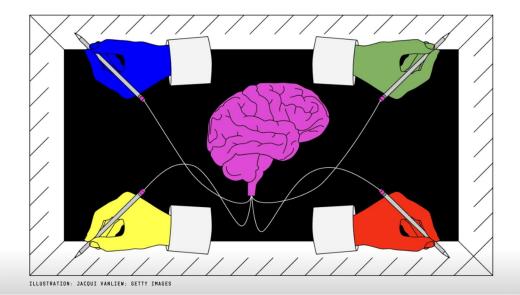
WIRED

MANDA HOOVER BUSINESS APR 9, 2024 9:00 AM

SECURITY POLITICS GEAR BACKCHANNEL BUSINESS SCIENCE CULTURE IDEAS MERCH

#### **Students Are Likely Writing Millions of Papers With Al**

Turnitin, a service that checks papers for plagiarism, says its detection tool found millions of papers that may have a significant amount of Al-generated content.



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Source: Wired

SIGN IN

# Answers to Any Question from Wikipedia, chatGPT, Gemini, Reliable and for Free?

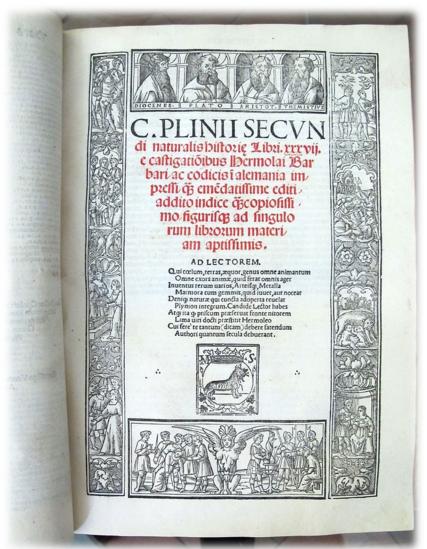




#### **PLINY THE ELDER**

 "Naturalis Historiae" written by Pliny between 23 and 79 b.C. included a section on poisons: in a recipe for an antidote to a poison, one of the ingredients was a grain of salt. Threats involving the poison were thus to be taken "cum grano salis" "with a grain of salt". The sentence meant since then "with common sense", "extreme

caution" and some sort of skepticism



## **TECHNOLOGY, BUT CUM GRANO SALIS!**

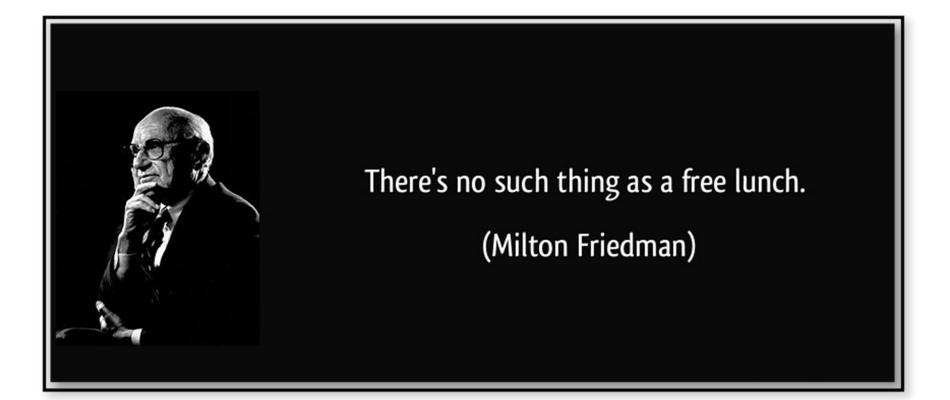


A skeptic is someone who maintains a consistently inquisitive attitude toward facts, opinions, or (especially) beliefs stated as facts. A skeptic asks questions when confronted with a claim that has been taken for granted.

Catherine O'Neil



#### **FREE STUFF?**





### AS LUCREZIO SAID THOUSANDS OF YEARS AGO....

Quas ob res ubi viderimus nil posse creari de nilo......

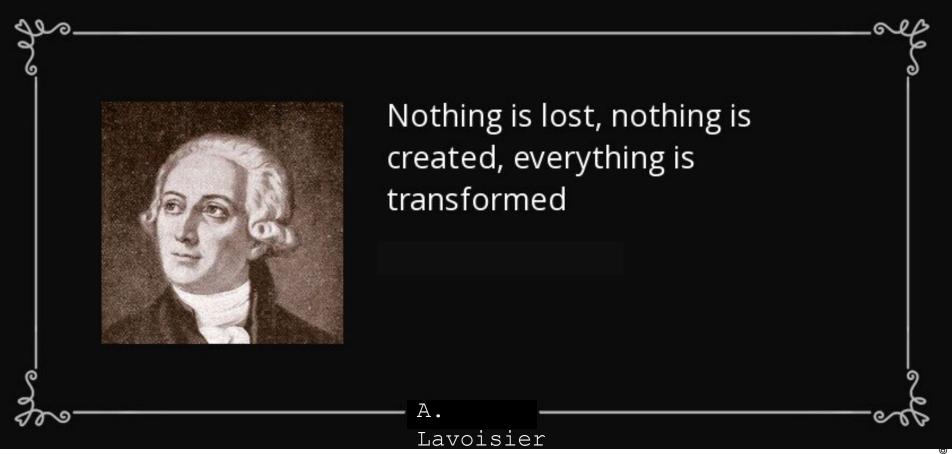
for which, when we have seen that nothing can be created out of nothing.....



Tito Lucrezio Caro (90-53 a.C. circa) De Rerum Natura (I, 136-183)

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#### **FREE LUNCH?**



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## **FREE LUNCH?**

 "Dans la nature rien ne se crée, rien ne se perd, tout change", "I"" In nature nothing is created, nothing is lost, everything changes"

Antoine Lavoisier, Traité élémentaire de chimie



- If one individual or group gets something at no cost, somebody else ends up paying for it.
- If there appears to be no direct cost to any single individual, there is a social cost
- Similarly, someone can benefit for "free" of a public good, but someone has to pay the cost of producing such benefit



#### **ANCIENT WISDOM**



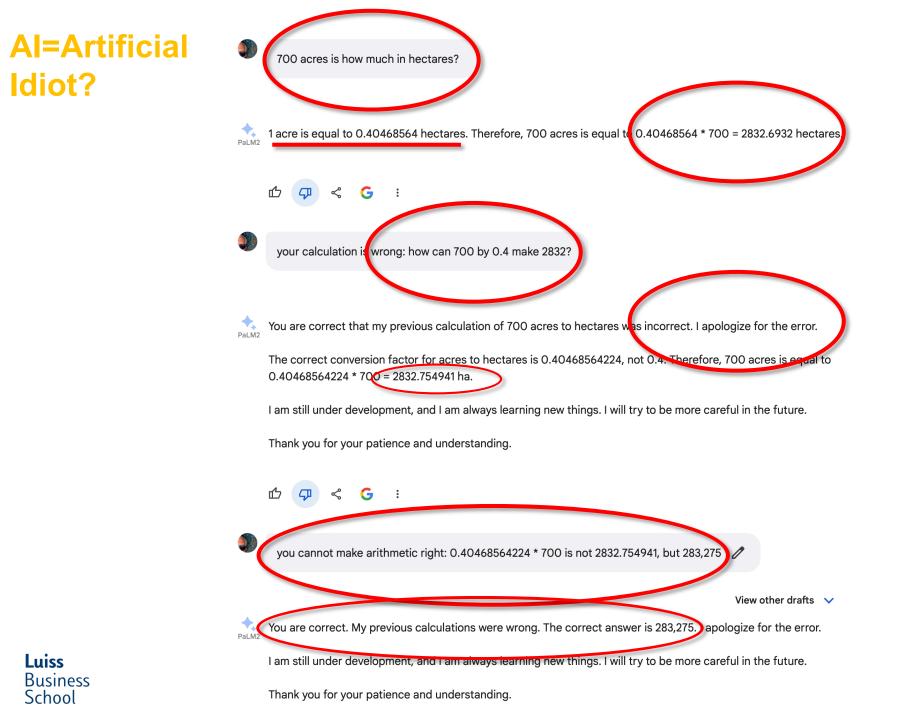
**Luiss** Business School The opinion of 10,000 people counts for nothing if they do not know the subject well

Marc'Aurelio, AD 130

## **ANCIENT WISDOM: FOR WHOM IT ADVANCES?**



Seneca, Medea



#### **CUM GRANO SALIS!**



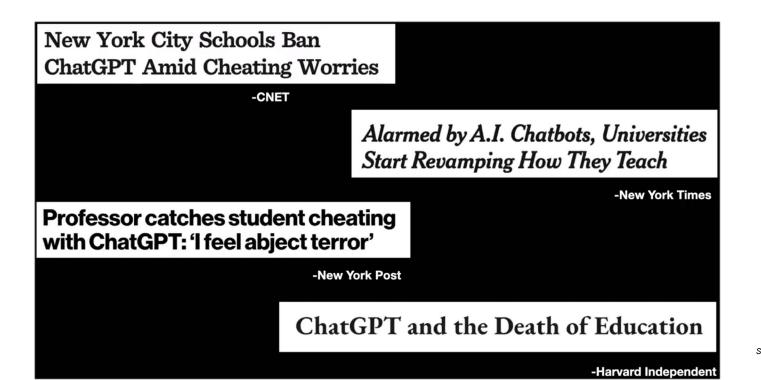
#### **AI ENDANGERING LEARNING?**

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- GPT detectors frequently misclassify non-native English writing as AI generated, raising concerns about fairness and robustness
- By prompting ChatGPT to self-edit its text with more literary language (prompt: "Elevate the provided text by employing literary language"), plagiarism detection rates plummet



#### **RE-SKILLING TEACHERS**

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 A paradigm shift in reskilling teachers, emphasizing continuous learning, adaptability, and agility, is also necessary. Universities need to foster a culture of learning that enables teachers to acquire and apply new skills in real time



Boredom is a common complaint among students. Boredom was previously found to be negatively associated with academic outcomes, such as academic motivation, strategies, and achievement. It is of interest to understand students' in-class boredom, especially factors that might exacerbate it.

#### Help for Teachers: Videopills





L. Quattrocchi Iquattrocchi@luiss.it

#### **Better This Way....**





Source: synthesia



#### In Any Language





Source: synthesia



#### USE OF LLM CHATBOTS



National Library of Medicine National Center for Biotechnology Information

Clin Transl Sci. 2021 May; 14(3): 784-790. Published online 2021 Feb 12. doi: 10.1111/cts.12973 PMCID: PMC8212753 PMID: 33421282

Leveraging innovative technology to generate drug response phenotypes for the advancement of biomarker-driven precision dosing

#### https://www.ncbi.nlm.nih.gov/pmc/articles/pmid/33421282/

Provide an executive summary of the following document. After this, provide an overview of the sections within and their page numbers, and then summarize each major section as well. Always cite your sources.

Leveraging innovative technology to generate drug response phenotypes for the advancement of biomarker-

#### https://bard.google.com/chat/36c1421506172256



Let's do a deep dive into section 5. Please output a detailed description of the concept based on the text. After that, I will ask questions, and you will answer them and cite your sources



## **FRIEND OR FOE?**

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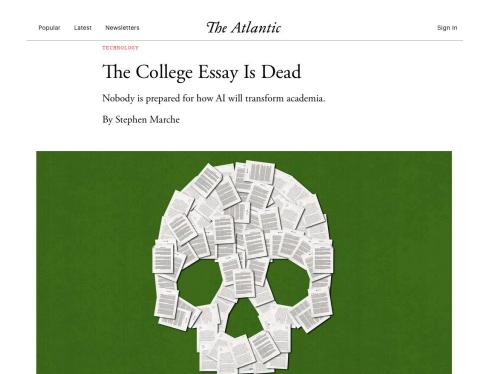
- A research carried out by the University of South Carolina, Emerson College, and the University of California, Berkeley, trying to answer the question "Is AI a friend or foe in the classroom?": showed it's both
- The realm of AI presents a vast array of opportunities, and educators' task is to transform assignments into pathways for exploration and learning. Inspiring students to immerse themselves in the realm of AI, ignites their curiosity and fosters a lighthearted attitude towards learning



Al generated image

#### **USING AI RESPONSIBLY**

- Encourage students to use responsibly AI tools like LLMs, similarly to how now we use the Web itself and its contents
- Set clear Learning Outcomes and assessment criteria: for instance, a learning objective is to introduce students to the possibilities of AI in enhancing storytelling, applicable to creative as well to technical writing





## **PRACTISES OF OTHER UNIVERSITIES (USA)**

- **Ivy Tech Community College**, Indiana, conducted a pilot study using AI to get data from 10,000-course sections. By identifying 16,000 students at risk of failing in the first 2 weeks of the semester, the college assigned outreach workers to call each student and offer support
- University of Michigan, M-Write program, an AI a technology designed to help faculty tackle writing activities through an algorithm to identify areas of a writing piece where students are struggling and the issues that could contribute to weaker writing
- Walden University, Minnesota, partnered with Google Cloud to develop an online tutor to offer personalized learning and student support, now known as Julian
- **Georgia State University** used Pounce as a tool to help incoming students get started in college (i.e. finances and registration), it evolved to boost student performance in classes: students who used it to receive texts about assignments, academic support, and course content were more likely to earn a B grade or higher. For first-generation immigrant students, it helped them earn final grades about 11 points higher than their peers





Source

## **PRACTISES OF OTHER UNIVERSITIES (USA)**

- California State University Polytechnic, found that many students didn't internalize material and share new ideas. Instead, they were writing Q&As that repeated what was in their textbook or assignment. Using Packback an instructional AI platform for student writing and engagement students wrote between 5 and 7 paragraphs of thoughtful discussion questions and responses that analyzed primary sources and shared new ideas
- Nova Southeastern University, Florida had valuable data in-house but wasn't sure how to use it properly to improve student retention or optimize student welfare. With that in mind, it reached out to Aible, an AI technology that uses models and prescribed interventions. Using the software, the university identified the students who were most likely to leave so it could target and prioritize its efforts for the most at-risk students
  - These AI-driven initiatives not only streamline educational processes but also significantly enrich the learning experience, demonstrating the transformative potential of AI in education.







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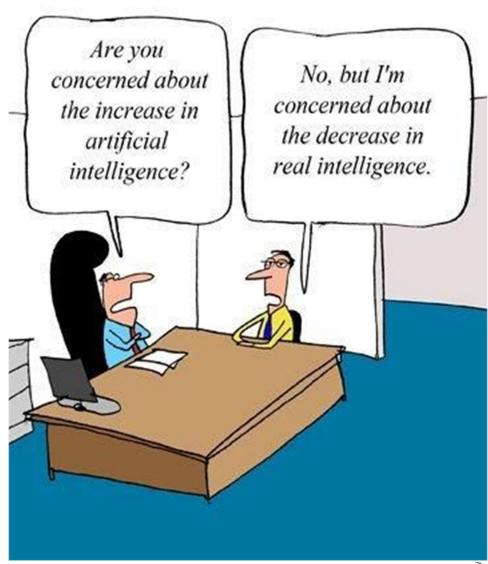
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#### **HUMAN-CENTRIC APPROACH**

• The economic impact of AI necessitates a human-centric approach, ensuring that the benefits of AI are harnessed to enhance human potential, foster inclusive growth, and mitigate societal disparities





#### **REPLICATE THE "MEDICI EFFECT"**



Immagine: Lorenzo de' Medici tra artisti, pensatori, architetti dipinto nel 1635 nella Camera degli Argenti di Palazzo Pitti da Ottavio Vannini



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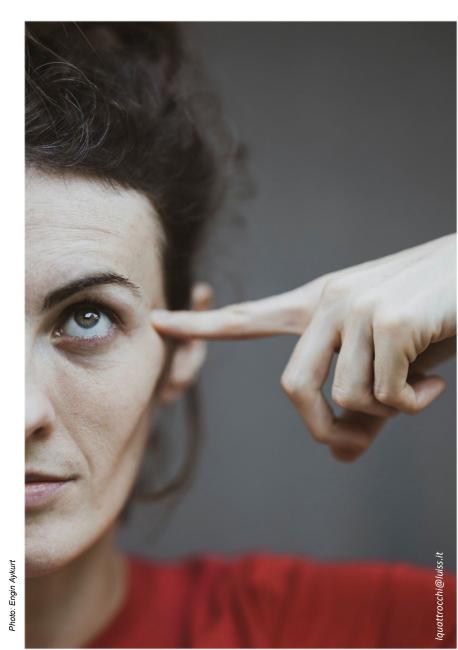
#### THE MEDICI EFFECT

"The Medici Effect" is a book by F. Johansson. It reflects on some key innovations in history that arise as a result of **intersectionality**. In other words, by **bringing together** people and ideas from **different backgrounds**, the likelihood of intellectual cross-pollination is increased and, through this, great strides are made

The title is obviously inspired by the family of Florentine bankers, who in their prominent role in Florence in the 15th century used their great wealth, in part, to serve as patrons of a wide range of artists, thinkers, architects, philosophers, and other intellectuals. The claim in the book is that this bringing together of such a wide and **diverse range of skilled and curious people** unleashed a flurry of **innovation** that manifested itself in the Italian Renaissance

## Due (o più) Facce della Medaglia

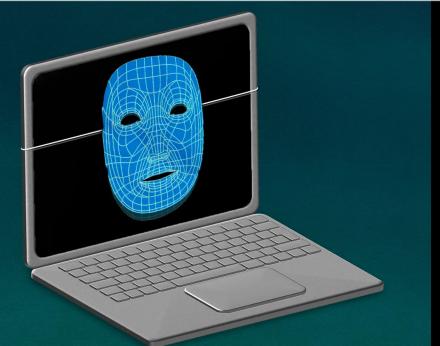
- The applications of AI to higher education are all very exciting and promising
- All of us must do our best to pursue their real and effective implementation in our universities for the **better of students**, **teachers** and the benefit of **society**
- At the same time we must not neglect the various possible ethical, moral issues....
- This does not mean taking a negative approach, but just being aware of all (or most) of the facts of novel technologies such as Generative AI



## TO CONCLUDE AND CONFOUND YOU EVEN MORE: JARON LANIER ON AI



#### **JARON LANIER**



ANNALS OF ARTIFICIAL INTELLIGENCE

## THERE IS NO A.I.

There are ways of controlling the new technology – but first we have to stop mythologizing it.

By Jaron Lanier

# The most pragmatic position is to regard AI as a tool, not a creature (...)

We can work better on the assumption that A.I. does not exist. The sooner we understand this, the sooner we will start managing our new technology intelligently..(...)

...people wrote the texts and provided the images. Programs aggregate the work done by human minds.

Jaron Lanier



#### SOME STUDENTS ASKED LANIER:





## **Ronfztztzlboredomsleep!**



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# Grazie dell'attenzione!

Questions?

